Leading Software & Services company standardizes global operations across 20 countries through implementation of Oracle Cloud ERP and HCM

Overview

A $1B software & services company utilized multiple ERP and Billing systems that needed more integration and standardization, resulting in many inefficiencies.

Tangenz implemented Cloud ERP and HCM with business processes based on best practices setting the foundation for rapid growth of the company.

Customized ERP system, No global HR system, Manual processes, disconnected applications, poor visibility on consolidated Sales, Billing, and Financials Data

The client was running their back-office functions across multiple ERP systems that were heavily customized. Legacy ERP needed to have integrations and standardization, resulting in inefficiencies. Furthermore, customizations made the system difficult to upgrade and maintain resulting in increased costs.

The lack of a true Global HR system made people management difficult. Employee on-boarding/off-boarding process was manual, leading to poor employee experience.

To solve these problems, the client required a global integrated solution that standardized business processes across multiple countries and provided deep visibility into key performance indicators across Financials, Billing, Payroll, and Employees to the company's leadership.

The client needed a solution provider with deep implementation expertise and could bring the best-practices domain knowledge on Oracle ERP and HCM Cloud. Additionally, the client also required the provider to have a proven track record in leading and managing large, multi-million-dollar projects spanning multiple countries in North America, APAC and Europe.

Veterans of Large Projects, Past Experience, and Custom Solutions

Since its inception over 11 years ago, Tangenz has been at the forefront of delivering solutions based on Oracle's wide variety of products, including Enterprise Resource Planning (ERP), Human Capital Management (HCM), Enterprise Performance Management (EPM), and Business Intelligence (BI) across Cloud and On-premises.

After carefully evaluating competitive bids from several vendors, Tangenz was chosen due to its track record of successfully delivering large projects, technology expertise, and a hybrid, cost-effective delivery model of offshore and onshore experts.

Oracle Cloud Solution

Tangenz implemented an end-to-end integrated systems solution on Oracle Cloud ERP and HCM Cloud for 1,300 employees across 20 countries. In addition, Tangenz implemented OIC (Oracle Integration Cloud) middleware to integrate with 15+ external applications.

Tangenz commenced the implementation with a global design and delivered ERP and HCM in parallel workstreams. Tangenz streamlined and standardized client's business processes across the organization based on best practices.

Solution Highlights:
- ✓ Global ERP and HCM solution (Financials Procurement, Billing, On/Off boarding, Benefits, Time entry, Payroll)
- ✓ Single ERP to manage global financials
- ✓ Reduced payroll cost and meet local statutory requirements
- ✓ Ability to manage global spend
- ✓ Oracle ERP Cloud modules implemented: General Ledger, Accounts Payables, Accounts Receivables, Fixed Assets, Procurement, Cash Management, Tax and Projects
- ✓ Oracle HCM Cloud modules implemented: Taleo, Core HR, Benefits, Time & Labor, Absence Mgmt., Payroll
- ✓ Middleware: Oracle Integration Cloud (OIC)

Results

In addition to the productivity gains, operational efficiencies, and significantly reduced dependency on manual processes, the client is set up to gain the following from the implementation:

- Modern ERP/HCM applications. Provide a single application to Management & Employees for a better user experience
- Standardized global processes leading to lower operational costs
- Cloud solution that will scale and support the client's acquisition strategy

The client is extremely pleased with the implementation from proof of concept to execution to after Go Live and is enjoying the benefits of another successful project completed by Tangenz.

About Tangenz
Tangenz is a leading Oracle Preferred Partner and Technology consulting firm providing Implementation, Upgrade, and Application Managed Support services for Oracle ERP, HCM, EPM, Analytics and IAM applications across Cloud and On-premises. Tangenz serves enterprise clients with a unique onsite and off-shore hybrid delivery model that delivers quality solutions at an optimal price performance. At Tangenz, we are relentless in our pursuit to help you succeed and exceed your expectations.